

# How to Use Consumer Reports

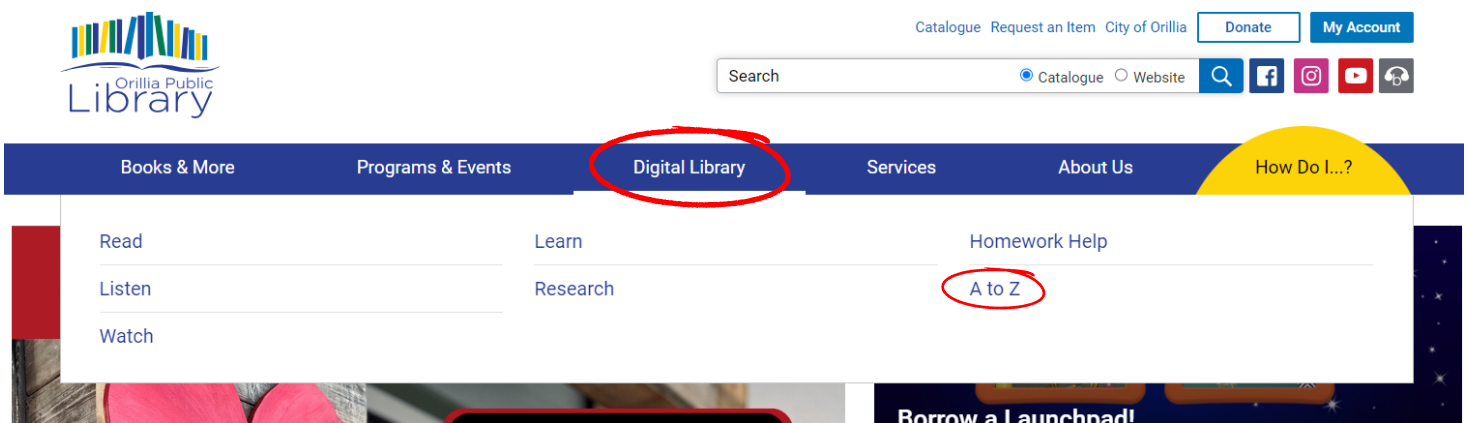
To make your buying experience easier and more reliable.

**What is Consumer Reports?** It is a free non profit organization that aims to provide transparent market information to consumers. It provides ratings and reviews, recommendations and buying advice. Each product includes an overview and a ratings report card, as well as tester reviews & recommendations. It is very useful when you are trying to find the perfect product with the right features at the right price. Note\* Consumer Reports does not include Canadian specific pricing or products.

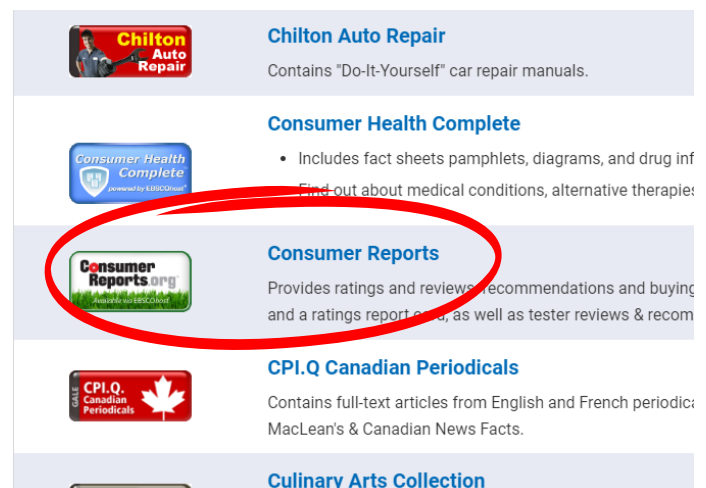
## How To Access Consumer Reports

Go to the Orillia Public Library Website  
([www.orilliapubliclibrary.ca](http://www.orilliapubliclibrary.ca)).

Select “Digital Library” and then “A-Z”.



Select “Consumer Reports”  
from the alphabetized list.



If you are logging in from home, you will need to sign in with your library card number. After clicking the Consumer Reports link, you will be directed to this page.

EBSCO [EBSCO Support Site](#)


### Sign In


Please contact your library administrator to obtain a Patron ID

Patron ID

Sign In

Or

 Sign in with Google

 Sign in with Clever

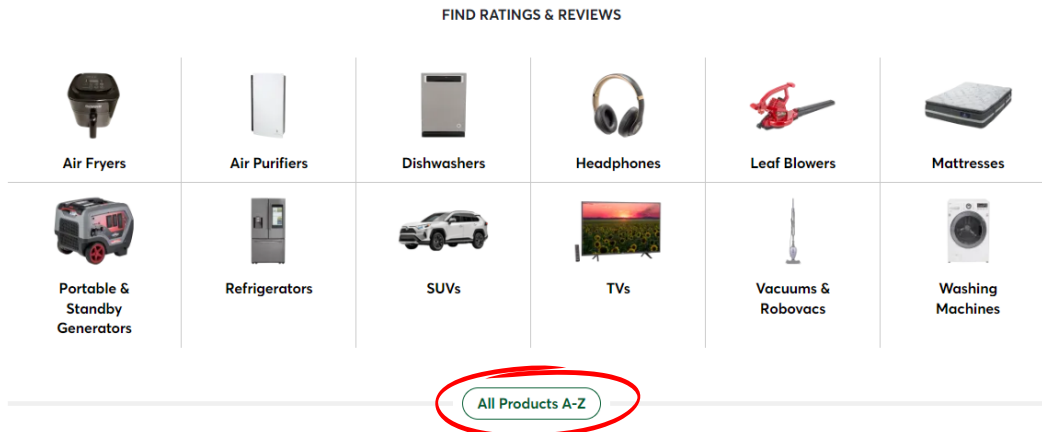
Enter in the 14 digit number that can be found on the front of your library card (with no spaces) and click "Sign In". You will then be taken to the Consumer Reports home page.



Use the search bar to look up a general product (i.e. lawnmowers, tablets)

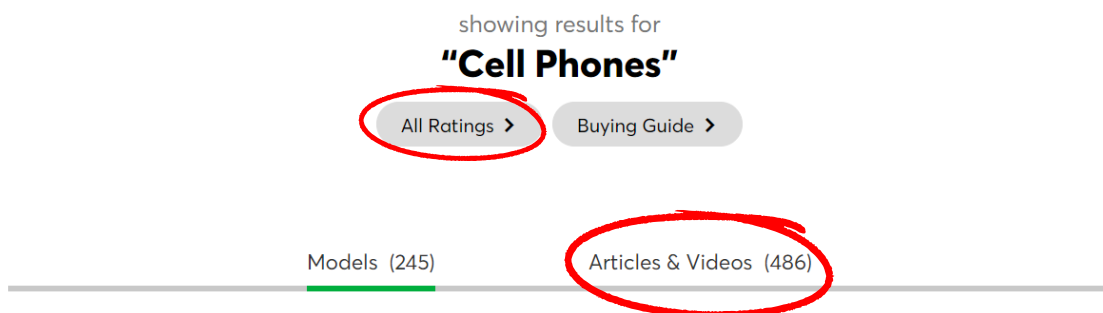


Or select "All Products A-Z" to see an alphabetical list.



Once you select a product, you will be brought to a page that compares and contrasts multiple brands and options by varying factors.

Select "All Ratings" to see a breakdown of each product, or "Articles and Videos" to do research on the products.



Consumer Report gathers data on products by conducting consumer surveys and tests. They collect data on a range of product capabilities, for example phones are rated on reliability, camera quality, battery life, and more. All these capabilities are compiled, and each product is given a score out of 100. This can be seen under the heading "Ratings & Reliability"

# Cell Phones

Overview **Ratings & Reliability** Recommended Buying Guide



Price ▾ Brands ▾ Best For ▾ Features & Specs ▾ Sort ▾ Clear

VIEW COMPARE

CR RECOMMENDED

VIEW

PRINT | 53 RESULTS

		RATINGS		TEST RESULTS				
		SURVEY RATINGS						
	 <b>CR RECOMMENDED</b> SMARTPHONES <b>Apple iPhone 15 Pro Max</b> \$1,200.00 <a href="#">Shop</a>	<b>OVERALL SCORE</b> <b>87</b>	<b>PREDICTED RELIABILITY</b> 5 /5	<b>OWNER SATISFACTION</b> 5 /5	<b>CAMERA: REAR IMAGE QUALITY</b> 5 /5	<b>CAMERA: REAR 1080P VIDEO QUALITY</b> 4 /5	<b>CAMERA: SE IMAGE QUA</b> 4 /	
	 <b>CR RECOMMENDED</b> SMARTPHONES <b>Apple iPhone 14 Pro Max</b> \$1,100.00 <a href="#">Shop</a>	<b>OVERALL SCORE</b> <b>86</b>	<b>PREDICTED RELIABILITY</b> 5 /5	<b>OWNER SATISFACTION</b> 5 /5	<b>CAMERA: REAR IMAGE QUALITY</b> 4 /5	<b>CAMERA: REAR 1080P VIDEO QUALITY</b> 4 /5	<b>CAMERA: SE IMAGE QUA</b> 4 /	

The products will be listed from highest score to lowest. You can filter the results shown to better match your shopping journey by selecting filters for “Price” “Brands” “Best For” etc.. along the top of the page. If you find a model you like, you can click on the “Shop” button to see where to buy it.

# Cell Phones

Overview Ratings & Reliability Recommended **Buying Guide**

Consumer Reports also includes a comprehensive “Buying Guide” that can be found along the top bar with “Ratings and Reliability”. The buying guide describes pros and cons of different features and provides questions you should answer before deciding to buy.

Here's a guide to help you sort through the options.

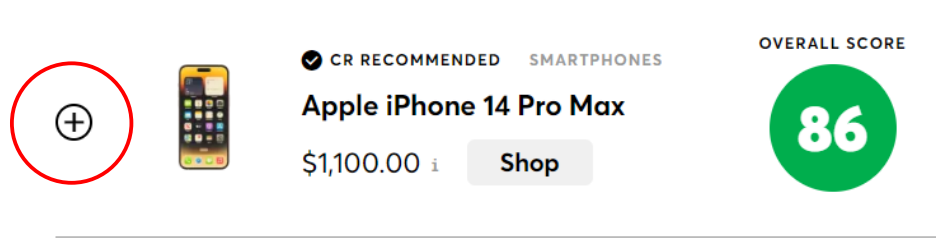
## Do You Need a New Phone?

Here are four cases where it might be wise to replace an old phone.

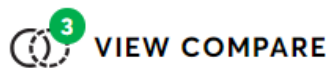
### Your Phone's Performance Is Lagging

You can replace a cracked display or an anemic battery, but when system improvements from Apple or Google reduce the performance of your phone, it's probably time to replace it. You might notice sluggish response times and frequent crashes.

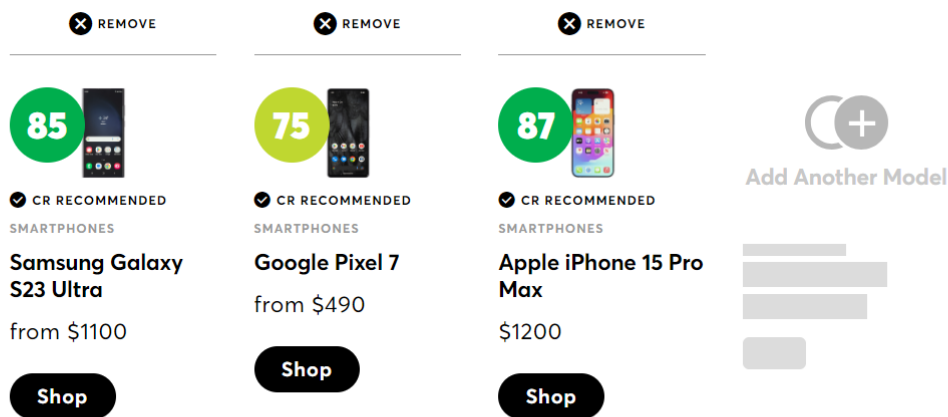
Consumer Report also allows you to compare and contrast up to 5 products. Add products to your compare list by clicking the plus to the left of the image. When you click the plus, it will say “add compare”.



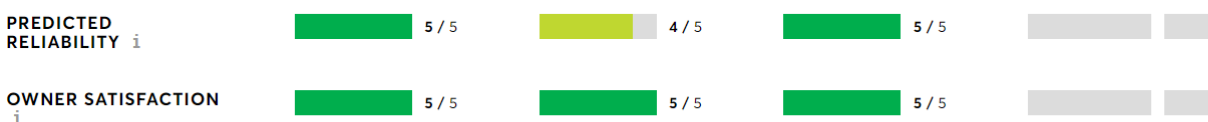
Once you have added all the items you would like to compare, click “View Compare” at the top left side of the page.



Compare mode will allow you to see all of the stats of the products you selected next to each other.



### Survey Results



### Test Results



To return to the home page, click the “Consumer Reports” logo at the top left of the page.



Happy shopping!